

Consultation on the use of payphones in Canada

The CRTC is initiating a fact-finding process to collect information on the current role of payphones in the Canadian communications system, including the extent to which Canadians rely on payphones, and the effects, if any, that further payphone removals and possible rate increases may have on Canadians.

How are payphones being used in Canada and who is using them?

We want to know how you are using payphones and if you are not using them, whether you think they are still important.

In addition, if you think there should be at least one payphone in every community, please share your views.

[Submit your comments](#) on the role of payphones in Canada by October 22, 2013.

Would you be affected if the last payphone in your community was removed?

We are also considering whether it would be appropriate to prevent telephone companies from removing the last payphone in a community.

You can [send us your comments](#) regarding the appropriateness of temporarily prohibiting the removal of the last payphone from a community by August 13, 2013.

How to submit your comments

A few options are available to you:

- fill out the [online form](#)
- write to the Secretary General, CRTC, Ottawa, Ontario, K1A 0N2
- send a fax at 819-994-0218

More information on how to comment is available at:

How to participate in public proceedings
http://www.crtc.gc.ca/eng/info_sht/g4.htm