



PRESS RELEASE

For immediate release November 12, 2024

NSHN Richards Landing – Matthews Site Temporary Emergency Department Closure

Richards Landing, ON – The Emergency Department at the **Richards Landing – Matthews Site** of the North Shore Health Network (NSHN) will be temporarily closing on the following dates due to physician shortages:

- From **8:00 am on Thursday November 14, 2024** and reopening **Friday November 15, 2024 at 8:00 am.**

The North Shore Health Network continues to investigate all possible options to provide safe access to care. Every effort will continue to be made and NSHN is committed to keeping the community informed regarding this situation.

Anyone requiring immediate medical attention should call 9-1-1. Ambulances will be re-routed to one of the following: NSHN Thessalon Site or Sault Area Hospital.

The closest Emergency Departments to the Richards Landing - Matthews Site are:

- Thessalon Site – North Shore Health Network – 135 Dawson St., Thessalon, ON
- Sault Area Hospital – 750 Great Northern Rd., Sault Ste. Marie, ON
- Blind River Site – North Shore Health Network – 525 Causley St., Blind River, ON

Access to services for non-emergent health advice or information is available by contacting Health811 by calling 8-1-1. Toll free TTY line: 1-866-797-007. Or start a live chat with an advisor online at:

<https://healthconnectontario.health.gov.on.ca>.

NSHN would like to thank the community for your continued patience and understanding during this time as we work with our partners toward sustainable resources to serve your healthcare needs. For further information please visit our website: www.nshn.care or via Facebook “North Shore Health Network.”

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